



Kasai, March 15, 2011

Dear Valued Customers,

I would like to thank you first of all for your business with us on our MDR motor driven roller products.

I believe you have already been aware of the tragedy; a great 9.0 magnitude class earthquake hit northern Japan in the afternoon of Friday, March 11, 2011, seriously devastating the area along with the subsequent Tsunami.

Please note Kasai, where Itoh Denki is located is nearly 800km away southwest of the epicenter thus has not been affected by the disaster at all. I would like to assure you Itoh Denki is operating as usual, and can continue to manufacture and supply the MDR products without any problem.

I would also like to take this opportunity to confirm Itoh Denki will exhibit at ProMat 2011 in Chicago on 21-24 March, 2011, and at CeMat 2011 in Hanover, Germany on 2-6 May 2011 as initially scheduled. It would be a great pleasure to welcome you at those tradeshow to show how vigorous we are, as we will be demonstrating brand new MDR applications in sorting systems and automatic pallet rack systems.

Your continued supports and patronage of our MDR products would highly be appreciated.

Very truly yours,

Kazuo Itoh
President & CEO
ITOH DENKI CO.,LTD.

ITOH DENKI CO.,LTD.

1146-2 Asazuma-Cho, Kasai, Hyogo 679-0180 Japan
Phone: (0790) 47 1225 Fax: (0790) 47 1325 www.itohdenki.co.jp